1. The statutory office of Health Ombudsman is established under the *Health Ombudsman Act 2013*.
2. The Health Ombudsman’s roles include undertaking investigations, inquiries and other relevant action and reporting on systemic issues relating to health service complaints.
3. The Health Ombudsman will also report to the Minister for Health and the parliamentary committee on the administration of the health service complaints management system. The Office of the Health Ombudsman will also publish reports and other information to improve the provision of health services in a way that minimises complaints.
4. The Health Ombudsman will also service as the Chief Executive of the new Office of the Health Ombudsman and will provide executive leadership, strategy and governance to ensure quality of services provided across the broad spectrum of healthcare organisations and professions operating in Queensland.
5. Cabinet endorsed that Mr Leon Atkinson-MacEwen be recommended to the Governor in Council for appointment as Health Ombudsman for a term of four years from the date of Governor in Council approval.
6. *Attachments*
* Nil.